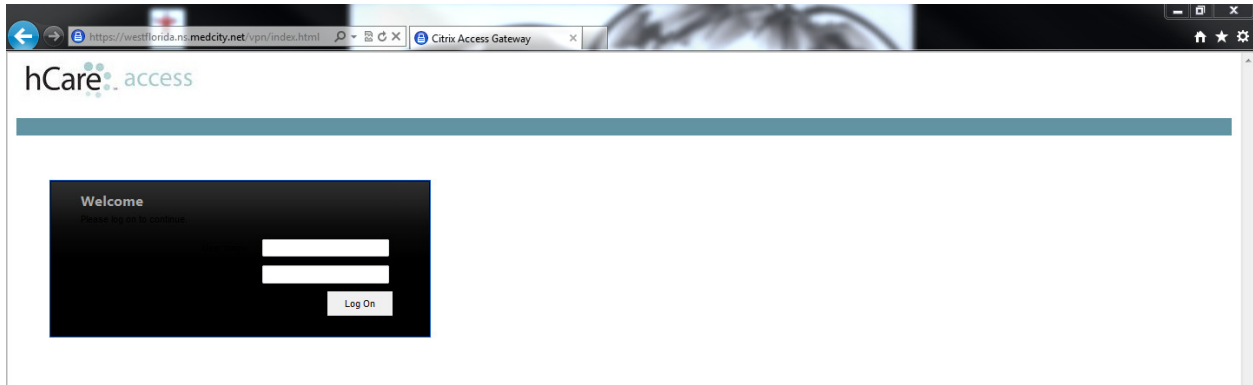
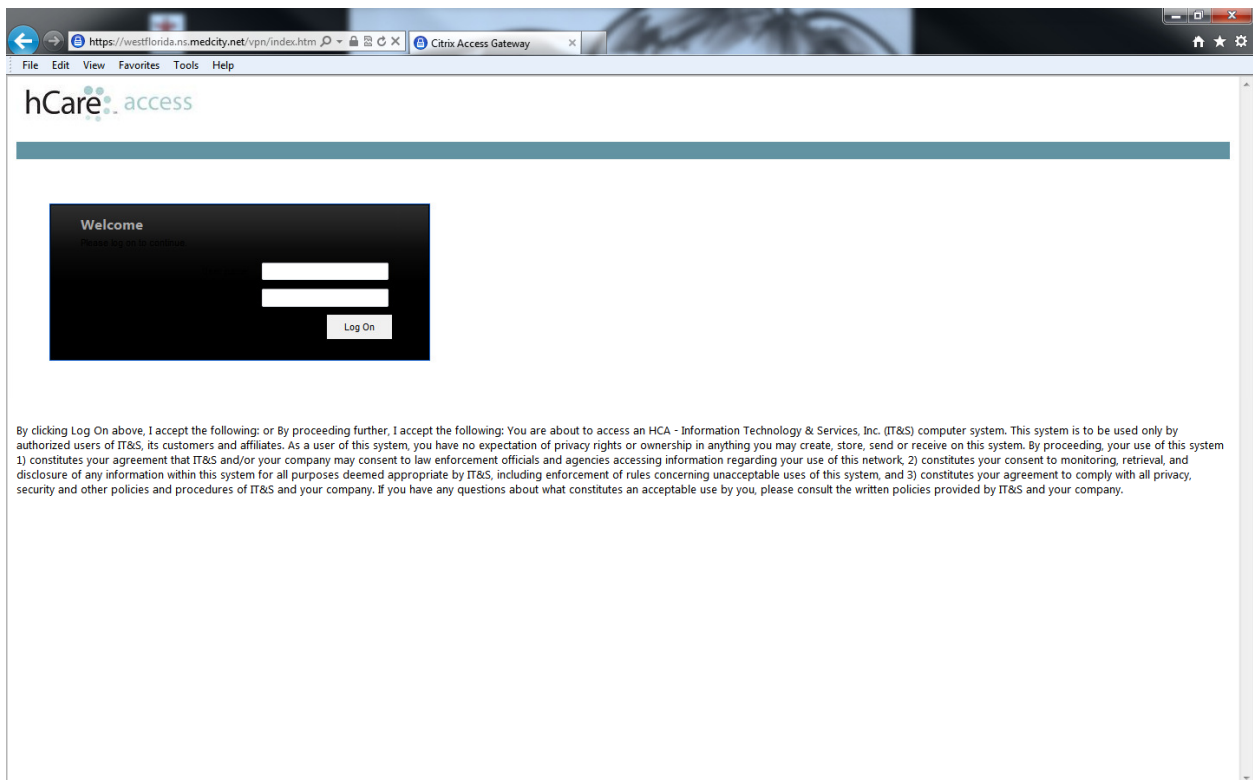


Setting hCare Access to always open in Compatibility View using IE 9

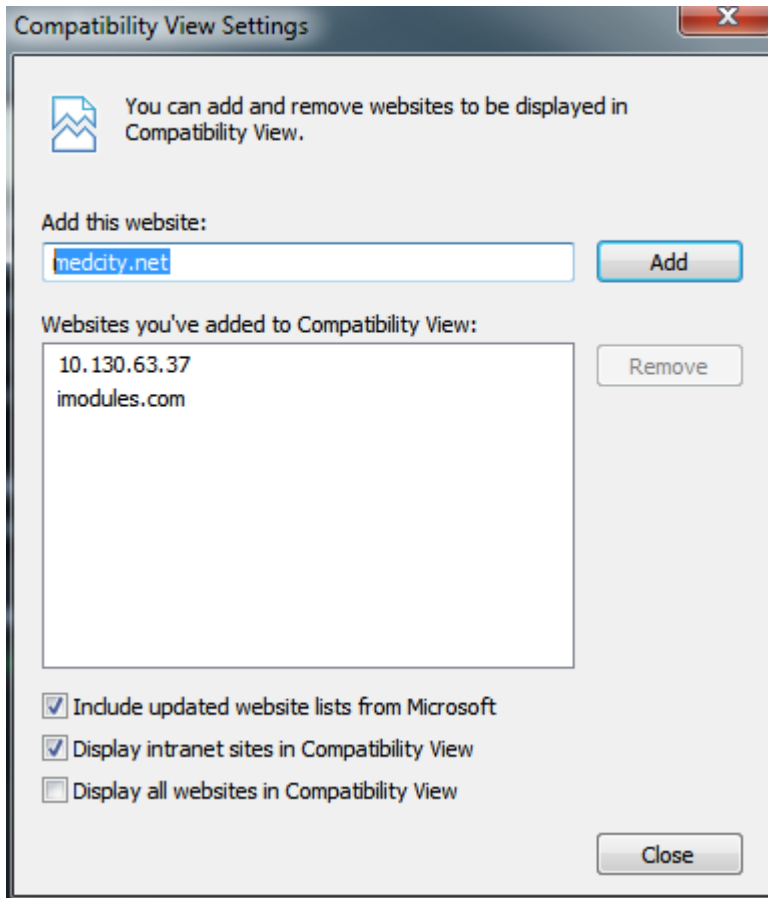
1. Navigate to the hCare Access website. Notice the logon screen is black.



2. Press and release the "ALT" key on the keyboard to reveal the hidden toolbar. Click "Tools" and then "Compatibility View Settings".



3. medcity.net should auto-populate in the “Add this website:” box. Click “Add”. Click “Close”.



4. Note the login box being displayed properly along with the blue “broken page” icon to the right of the URL. The hCare Access logon should now function properly.

